

CRAFTCX

INNOVATIVE CLEANING SYSTEMS

Craftex Warranty Terms

The warranty on machines and equipment is for 1 year from recorded date of purchase.

This warranty excludes normal maintenance items, including but not limited to, hoses, filters, O-rings, diaphragms, valves, drive belts, gaskets, carbon brushes and damage to motors and other components as a result of failure to replace normal maintenance items. This list is not exhaustive.

If Craftex receives notice of such defects during the warranty period, Craftex will either, at its opinion, repair or replace components which prove to be defective.

Replacement parts will only be supplied under warranty, upon the inspection and approval of the defective parts by Craftex.

Should it be necessary to supply replacement parts before the opportunity to inspect, these will be charged at current prices. These items are non-refundable.

The customer is responsible for the cost of return of the defective part. If warranty is approved, Craftex will bear the cost of the repaired or replacement part.

Replacement parts supplied under warranty will be guaranteed for the remainder of the original parts warranty and not from installation date.

This warranty excludes the following conditions and circumstances which are at the discretion of Craftex :-

Wear and tear, misuse, abuse, improper maintenance, frost damage, the use of chemicals other than those supplied or approved by Craftex, improper installation or repair, unauthorised modification, incidental or consequential costs, loss or damage, service, labour or third party charges, the cost of returning defective parts to Craftex.

Items inspected and found to be excluded from Craftex warranty terms are subject to a £20.00+VAT labour charge. This charge is refundable if the new replacement part is purchased from Craftex.

This warranty constitutes the exclusive remedy of any purchaser of a Craftex unit and is in lieu of all other warranties, express or implied, including without limitation any implied warranty of merchantability or fitness for use, to the fullest extent permitted by law. In no event shall any implied warranty of merchantability or fitness for use exceed the term of the applicable warranty stated above and Craftex shall have no other obligation or liability.

These rights cannot be transferred to a third party.

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